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Miratech swiftly delivered a Senior Engineer with advanced Avaya expertise, enhanced security clearances like NPPV3 and SC clearance within six weeks. They were great at sourcing exceptional talent in a timely manner.

Technical Services Principal



OVERVIEW

A leading multinational telecommunications company undertook a transformative initiative for one of their esteemed clients in the public sector – a metropolitan law enforcement agency.

The objective was to augment their team with a highly specialized role, contributing to improved project efficiency, successful delivery, and the cultivation of in-house expertise.

AT A GLANCE

CHALLENGES

- Streamlining project delivery processes
- Identifying top-tier talent for the unique role
- Necessity for a specialized skill set

OUTCOMES

- Enhanced project management capabilities
- Improved operational efficiency
- Greater flexibility in project execution
- Access to a diverse talent pool with unique expertise





ENHANCING PROJECT DELIVERY: A SUCCESSFUL STAFF AUGMENTATION PARTNERSHIP

OBJECTIVE

The pursuit of a specific skill set, adherence to stringent security protocols, and the requirement for specialized qualifications complicated the recruitment of a **Senior Engineer within the metropolitan law enforcement agency**. However, Miratech's unwavering commitment and experience in sourcing specialized talent successfully addressed the challenge.

SOLUTION

When it comes to talent extension, finding the right candidate can be a make-or-break factor. Hiring qualified candidates in-house can take time and money – two resources in short supply for businesses.

Access to highly skilled professionals significantly influences business growth and successful project outcomes. Miratech partnered with the telecommunications company, acting as a talent acquisition entity, and successfully identified a Senior Engineer in the UK with **enhanced security clearances like NPPV3 and SC**. This supported the implementation of a contact center for the law enforcement agency.

RESULT

Despite the challenges of improving team augmentation, the collaborative efforts of Miratech and the client resulted in **finding the right candidate for the job**. Access to a diverse talent pool proved instrumental in tackling the complexities of high-stakes projects.

Our extensive experience and access to the best talent meant finding specialist talent that met the client's requirements in a **short time frame** had an instant impact. This additional flexibility and dedicated specialist support ensured the project's unique demands were met effectively.

